Services for Veterans
You served your country well, now let us serve you

The New York State Department of Labor Veterans' Program has specialized staff that are dedicated to helping veterans gain a competitive edge in today's labor market. **As a veteran, you receive priority services in all New York State employment and training programs for which you are eligible and qualified**. This priority of service is guaranteed in federal law and by the New York State Veterans Bill of Rights for Employment Services.

Some ways we can help:

- Job search planning
- Customized labor market information
- Translating military experience to the civilian sector
- Resume development
- Referral to jobs
- Career counseling
- Developing interview skills
- Contacting businesses on your behalf
- Information on Federal, State, and local civil service opportunities
- Referral to other agencies that serve veterans
- Unemployment Insurance information

Disabled Veterans' Outreach Program Specialists (DVOPs)

DVOP specialists are disabled veterans themselves. They provide intensive case management services to veterans with significant barriers to employment, special disabled and disabled veterans, and veterans ages 18 to 24. They also provide a full range of employment services, including comprehensive assessments, individual employment plans, job referrals, referrals to training and support services, and resume and interview preparation assistance.

Local Veterans' Employment Representatives (LVERs)

LVER staff are also all veterans. They specialize in advocating on behalf of veterans with business, industry, and community organizations to promote employment and training opportunities for veterans. They also provide services including job matching and job placement for veterans, conduct employer outreach, inform Federal contractors of the process to hire qualified veterans, and promote credentialing and licensing opportunities for veterans.

More services to veterans include:

Gold Card Benefit Program: All qualifying Post-9/11 veterans are eligible to receive "Gold Card" intensive services from any New York State Career Center, including six months of case management. These in-person intensive services may include:

- Job readiness assessment
- Development of an individual employment plan
- Career guidance
- Customized labor market information
- Referral to job openings

A Division of the New York State Department of Labor

- Referral to training
- Monthly case management by an assigned case manager

Experience Counts: Governor Cuomo's "Experience Counts" program grants veterans credit toward state licenses for military experience. For example, Commercial Driver's License (CDL) fees can be waived for military members with recent experience driving trucks and heavy equipment during their service. The program also recognizes certain military training as credit towards licensure for veterans to become armed and unarmed security guards.

The New York State Job Bank: The New York State Job Bank is the Department of Labor's main source for job postings and job seeker resumes. It includes over 100,000 job listings that cover a wide array of industries. Veteran job seekers can enter resumes and search for job opportunities that meet their career goals. Visit: **http://newyork.us.jobs/**

JobZone: JobZone is an interactive resource to help adults manage their careers. Registered users have access to the Job Scout automated job matching system, powered by SMART (Skills Matching and Referral Technology). This tool allows for customized job leads to be sent directly to your e-mail.

JobZone is the perfect tool for:

- Planning your future
- Organizing your job search
- Exploring your career interests and skills
- Developing customized resumes
- Exploring more than 900 careers

Visit: **www.jobzone.ny.gov**

For more information about Department of Labor veterans services, call **1-888-469-7365** and ask for the Veterans Program, or visit: **http://labor.ny.gov/vets**

For information about veterans benefits, contact the New York State Division of Veterans Affairs: **1-888-VETS-NYS** or **www.veterans.ny.gov**