

Bruce Herman, Deputy Commissioner for Workforce Development

- Additional engagement of DOH, addition of staff to assist with HWDS Workgroups.
- Introduction of Karen Westervelt, who thanked committee for asking DOH to participate in this critically important healthcare workforce development arena.
- Discussions with the Governor's Healthcare, Medicaid Redesign Team
- Conference calls and meetings with the Area Health Education Centers (AHEC)
- HRSA Implementation Grant and Federal funding uncertain, further need for a common understanding to work together.

Karen Coleman: NYS DOL, Director, Division of Employment and Workforce Solutions

- Planning Grant Work Plan /Time Line adjusted with a June 30, 2011 due date.
- Final workgroup reports due April 15, 2011 in preparation for Implementation Grant funding application process, if it is announced.
- Workgroup activities to continue after April as we move forward.

Debby King, HWDS Vice-Chair, Healthcare Panel Discussion

- Healthcare delivery in Teams: training reimbursement
- Primary language; communication barriers between patient and healthcare provider/caregiver
- Emerging occupations identified in new models of healthcare delivery systems
- Roll of professional and non-professional: Who can do what?
- Pushes and pulls among panelists
- Articulation: requirements for one healthcare title to move to another, career lattices/ladders
- Standardization: How? Should we pursue?
- Advancement of healthcare professionals
- CUNY looking at curriculum for Community Health Worker
- Definitions, titles and classifications are different in different work environments: patient navigator, case manager, medical assistant

Bob Purga: Health Literacy: NYS Dept of Education Program:

<http://www.nys-education-literacy-zones.org>

Karen Coleman: some Literacy Zones connected to One Stop system: SED and DOL working on integrating systems to build capacity.

- Job Readiness Credentials
- Job titles-definitions/broader standards

Jean Moore: Medical Assistant: training programs in NYC all over the map

Debby King: Need for more healthcare data/studies

- Need for the continued work of the Center for Health Workforce Studies
- Budget needs to get behind funding for their work
- Data will be the main source of items we push forward

Jean Moore: Center for Health Workforce Studies status

- Annual Tracking Report expanded
- Regional profiles, area socio demographics
- Primary Care Assessment/CHANYS: MD, OD, NP, PA, Midwives, Nursing, Dental
- OB/GYN discussion
- Employment by work environment
- Patient Centered Medical Home
- Data on educational pipeline discussion

Karen Coleman: Governor's Regional Economic Development Councils

- Relevance to merge stakeholders
- Budget cut challenges

Sharlene Vanderbilt: Overview of State Healthcare Technical Assistance Conference

- 25 States awarded HRSA Planning Grants
- One HRSA Implementation Grant awarded to Virginia
- Interaction with other states to continue through HRSA's distribution of information.
- Highlights of activities from other state's abstracts

WORKGROUPS:

Caleb Wistar and Barry Gray: Asset Mapping Workgroup

- Compilation of an inventory of State, Federal and Private resources
- Challenges: resources not found in one place
- AHEC/Kathryn Reed: access to private foundation funding stream : *SEARCH AMERICA*
- Asset Mapping report should continue as a "living document" with continuous updates to available resources.

Bruce Herman: significance of funding and labor management partnerships important

Karen Coleman: Eligible Provider List

- Providers need to update information
- Any programs funded through WIB must be on the list

Denise Brucker and Denise Buckovan: Career Pathways Workgroup

- Public and Private Schools
- Barriers and Gaps
- Promising practices
- BOCES-survey of training and adult education programs

- Articulations

Debby King: Articulation of existing occupations (CNA to LPN, etc.). Training programs and career pathways for emerging occupations.

Debby King: Healthcare Credentials Workgroup

- Look at defining new occupations: medical assistant, patient navigator, HIT
- Scope of Practice/ job duties: how can this be resolved?
- Credentials may change over time
- Need for Standards
- Occupational titles not reimbursable for Medicaid
- Move forward to address new core job skills & stackable credentials
- Articulation issues complicate current structure
- Occupational title, credential and Scope of Practice can be facility driven
- Stackable credentials on low-level jobs

Walter Markowitz: Colorado has patient navigator I and II titles

Sandi Vito: Rules and Regulations Workgroup

- Medicaid Redesign: will be recognized for their suggested changes relating to Rules and Regulations
- Scope of Practice: controversy within workgroup participants, but still to be presented as barrier
- Reimbursement for service: title of individual who performed task
- Recommendations for a processes

Debby King: Next Steps

- Discussion: Need to share DRAFT reports with HWDS members and other workgroups for review of overlaps, pull out themes that cross over and identify action items.
- What do we know and what do we need to implement a healthcare plan
- Issues and processes to resolve barriers, gaps
- Need to bridge the information into a needs statement and circulate
- California Program on Access to Care
- Start process for Implementation

(25 attendees: video conference and conference call available)

Next HWDS Meeting: Wednesday, April 13, 2011