

REA Specific REOS Appointment Purpose Guidance

REA Grant Only: Initial REA Interview

- This appointment purpose should only be used when a customer is randomly selected to become an REA participant. Therefore, this appointment purpose is used for the customer's initial appointment scheduled from the weekly download.
- When customers are scheduled with this appointment purpose an overnight process will automatically enter the REA Enrolled ES Only activity in OSOS.
- When attendance results are entered as "Yes" in REOS, an overnight process will enter an Assessment Interview, Initial Assessment activity in OSOS.

REA Grant Only: Rescheduled Initial REA Interview

- This appointment purpose should be used when rescheduling a customer for an Initial REA Interview appointment that was missed/not attended.
- When attendance results are entered as "Yes" in REOS, an overnight process will enter an Assessment Interview, Initial Assessment activity in OSOS.

REA Grant Only: Follow-up REA Interview

- This appointment purpose should be used when scheduling a customer for a follow-up appointment.
- When attendance results are entered as "Yes" in REOS, an overnight process will enter a Job Search Planning activity in OSOS.

REA Grant Only: Rescheduled Follow-up REA Interview

- This appointment purpose should be used when rescheduling a customer for a follow-up appointment that was missed/not attended.
- When attendance results are entered as "Yes" in REOS, an overnight process will enter a Job Search Planning activity in OSOS.