

# Reemployment and Eligibility Assessment (REA) 2011 REA 2011 Going Forward

presented by

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# REA 2011 Going Forward

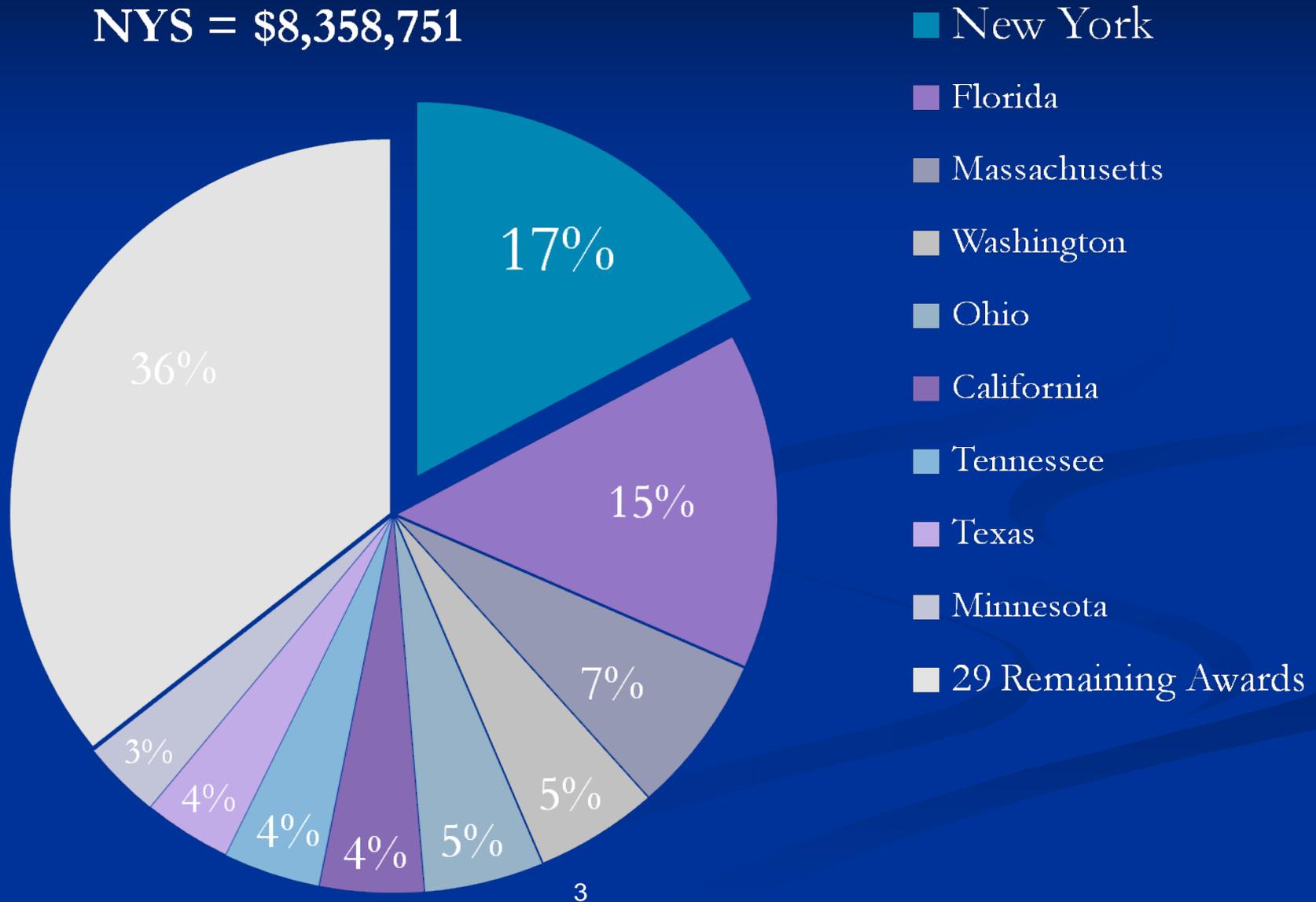
## AGENDA

- I. FY 2011 REA Grant Award
- II. Changes to REA Grant Design and How Changes Impact Service Delivery
- III. REOS and OSOS Data Entry Changes
- IV. Review of Basics: REA Required Elements
- V. Questions and Answers

# FY 2011 REA Awards

Nationally 38 Awards Totaling \$48,735,731

NYS = \$8,358,751



# FY 2011 NYS REA Program Major Changes

- FY 2010: Randomly Select 60% of Claimants Profiled 1 to 50
- FY 2011: Randomly Select 80% of Claimants Profiled 1 to 50

# FY 2011 NYS REA Program Major Changes

- FY 2010: Continue scheduling REAs throughout UI Regular Claim Duration (Up to 8 to 9 REAs per participant) (Average 3+ REAs)
- Maximum 3 REAs per participant (Estimated Average 2+ REAs)

# FY 2011 NYS REA Program Major Changes

NYS 2010 REA Program Model	NYS 2011 REA Program Model
1 <sup>st</sup> REA - scheduled within 2 weeks	1 <sup>st</sup> REA - scheduled within 2 weeks
2 <sup>nd</sup> REA - scheduled 2 weeks after 1 <sup>st</sup> REA	2 <sup>nd</sup> REA - <b>scheduled 2 to 4 weeks after 1<sup>st</sup></b>
3 <sup>rd</sup> REA - scheduled 2 weeks after 2 <sup>nd</sup> REA	3 <sup>rd</sup> REA - <b>scheduled 1 to 2 months after 2<sup>nd</sup></b>
4 <sup>th</sup> through Nth REA Assessments – 2 weeks to one month after based on progress-to-date	<b>Max of 3 REAs</b>

# Impact of Changes

## Increased # of REA Participants

*Rounded Estimates:*

*Statewide: 1 to 50 Profiled Annually = 61,400*

*Estimated 80% = 49,100*

*Estimated 60% = 36,800*

*Increase in # of REA Participants Statewide = 12,300*

**33% Increase statewide in REA participants**

# Impact of Changes

- **Increased # of 1st REAs**

offset by **Decreased # of Follow-Up REAs**

FY 2010: 7 to 8 follow-up REAs

Average of 2+ follow-up REAs

FY 2011: **Only 1 to 2 follow-up REAs**

Average of 1+ follow-up REA

# Impact of Changes

- Built into Grant Average More Time per REA

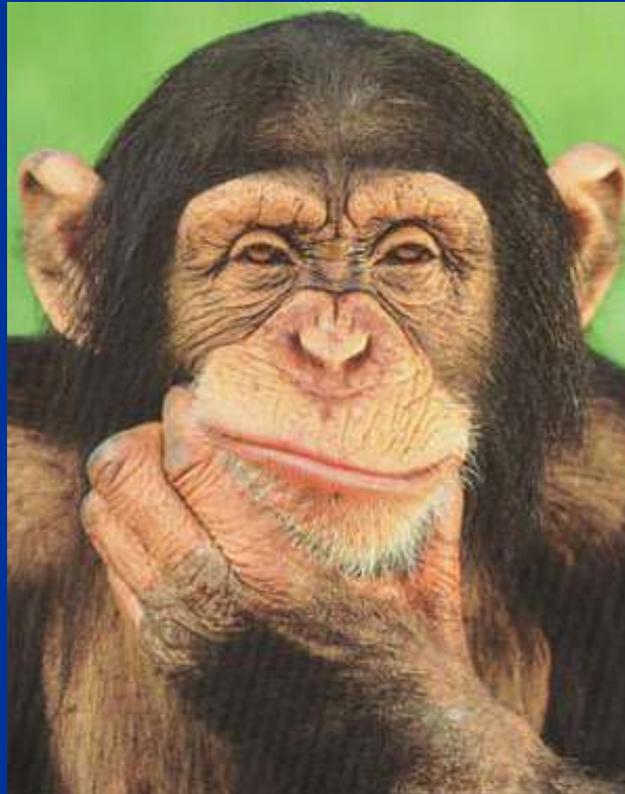
Estimated Time Allotment per Attended REA:

- Estimated **1 ½ hour** per Initial REA
- Estimated **¾ hour** per 2<sup>nd</sup>/3<sup>rd</sup> REA

# 2011 Program Changes

One reemployment service provided  
by non-REA resources for each  
REA attended

What does this mean  
for you?



# What does this mean for you?

- Need to Make Sure Have Resume and set up for Job Matches / Referrals /SMART Leads **from Day 1**
- Need to Make Sure leave them with tools for ongoing JS activity
- Lot of Info – How do you reinforce
- Any way to communicate in interim?
- Transition from REA to One Stop?

# Changes to REOS and OSOS Data Entry



# New REA

## Appointment Purposes

### 6 REA Specific Appointment Purposes:

- 1<sup>st</sup> REA
- Rescheduled 1<sup>st</sup> REA
- 2<sup>nd</sup> REA
- Rescheduled 2<sup>nd</sup> REA
- 3<sup>rd</sup> REA
- Rescheduled 3<sup>rd</sup> REA

# New REA

## Appointment Purposes

**REA Reporting is based on REOS Entries!!!**

- All REA Appointments **must** be Scheduled in REOS
- All REA appointments **must** have attendance results recorded in REA
- Includes Rescheduled Appointments
- Includes REAs that take place without formal appointment (for example as walk in following FTR)

# Updated REOS to OSOS

## Automated Activity Recording

- **1<sup>st</sup> REA or Rescheduled 1<sup>st</sup> REA**
  - Assessment Interview, Initial Assessment
  - Career Guidance Intensive
  - 1<sup>st</sup> REA
- **2<sup>nd</sup> REA or Rescheduled 2<sup>nd</sup> REA**
  - Job Search Planning
  - 2<sup>nd</sup> REA
- **3<sup>rd</sup> REA or Rescheduled 3<sup>rd</sup> REA**
  - Job Search Planning
  - 3<sup>rd</sup> REA

# FTR Recording

- Renamed 2<sup>nd</sup> FTR to FTR Hold in REOS
- Place FTR Hold on **All** REA Appointments
- Placing FTR Hold
  - Record Appointment Results Screen
  - Customer Record

# FTR Hold

## Record Appt Results Screen

Scheduling

System Default for you

Appointments

Customer Id	Customer Name	Reason (if N)	2nd FTR?	Last Cert Date	REOS Status	Reschedule?	Hold UI Payment?
NY010486157	BAGDOVITZ, THOMAS M.	FTR	<input type="checkbox"/>	2010-06-13	Active Transitional	<input checked="" type="checkbox"/>	<input type="checkbox"/>
NY007247456	BAKER, MILDRED A.	FTR	<input type="checkbox"/>	2010-06-13	Active Continued	<input checked="" type="checkbox"/>	<input type="checkbox"/>
NY009571652	BOOTIE, WESLEY K.	FTR	<input type="checkbox"/>	2011-03-07	Active Continued	<input checked="" type="checkbox"/>	<input type="checkbox"/>

# FTR Hold

## Record Appt Results Screen

Employment Operating System

Scheduling

Place UI Hold

Put us to for you

Appointments

Customer Id	Customer Name	Reason (if N)	2nd FTR?	Last Cert Date	REOS Status	Reschedule?	Hold UI Payment?
NY010486157	BAGDOVITZ, THOMAS M.	FTR	<input type="checkbox"/>	2010-06-13	Active Transitional	<input type="checkbox"/>	<input checked="" type="checkbox"/>
NY007247456	BAKER, MILDRED A.	FTR	<input type="checkbox"/>	2010-06-13	Active Continued	<input type="checkbox"/>	<input checked="" type="checkbox"/>
NY009571652	BOOTIE, WESLEY K.	FTR	<input type="checkbox"/>	2011-03-07	Active Continued	<input type="checkbox"/>	<input checked="" type="checkbox"/>

# FTR Hold

## Record Appt Results Screen

Scheduling Put us to work for you

Appointments

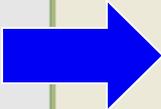
Customer Id	Customer Name	Reason (if N)	2nd FTR?	Last Cert Date	REOS Status	Reschedule?	Hold UI Payment?
NY010486157	BAGDOVITZ, THOMAS M.	FTR	<input type="checkbox"/>	2010-06-13	Active Transitional	<input type="checkbox"/>	<input checked="" type="checkbox"/>
NY007247456	BAKER, MILDRED A.	FTR	<input type="checkbox"/>	2010-06-13	Active	<input type="checkbox"/>	<input checked="" type="checkbox"/>
NY009571652	BOOTIE, WESLEY K.	FTR	<input type="checkbox"/>	2010-06-13	Active	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Windows Internet Explorer

?

You are about to finalize appointment(s).  
You will not be able to record attendance for these customers on the Appointment Results Screen.  
3 customers will be placed on UI Hold.  
Are you sure that you want to continue?

OK Cancel



# FTR Hold

## Customer Record

Job-Placement Operating System

New York  
Put us to work for you

Customer Detail

General Customer Info | Customer Activity | **Appointments/Correspondence** | Work History | UI Issues | Status History

CHERYL DILLON

**Enter Result and Click Save**

	Scheduled On	Scheduled By	Appt Purpose	Appt Date	Appt Time	Letter Type	Letter Date	Attended	Reason Not Attended
●	07/12/2011	VICKI MOCKLER	1st REA	07/12/2011	12:13PM	RSO-English	07/12/2011	No ▾	FTR ▾

# FTR Hold Customer Record

Put us to work for you

Reschedule or UI Hold Options

**CHERYL DILLON**

2nd FTR

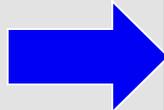
REOS Status

Last Cert Date

Active Continued

06/20/2010

**System Default**



Do you want to add the customer to the Reschedule Pool?

Do you want to place a UI Hold?

I do not wish to Reschedule or place a UI Hold at this time.

Proceed

# FTR Hold Customer Record

Put us to work for you

Reschedule or UI Hold Options

CHERYL DILLON		
2nd FTR	REOS Status	Last Cert Date
<input type="checkbox"/>	Active Continued	06/20/2010

**Place UI Hold** →

- Do you want to add the customer to the Reschedule Pool?
- Do you want to place a UI Hold?
- I do not wish to Reschedule or place a UI Hold at this time.

Proceed

# FTR Hold Customer Record

Put us to work for you

## Reschedule or UI Hold Options

**CHERYL DILLON**

2nd FTR

REOS Status

Active Continued

Last Cert Date

06/20/2010

Do you want to add the customer to the Reschedule Pool?

Do you want to place a UI Hold?

I do not wish to

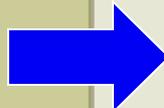
Windows Internet Explorer



Are you sure you want to place a UI Hold?

OK

Cancel



# FTR Hold Customer Record

Customer Detail Put us to work for you

[General Customer Info](#) [Customer Activity](#) [Appointments/Correspondence](#) [Work History](#) [UI Issues](#) [Status History](#)

CHERYL DILLON



	Scheduled On	Scheduled By	Appt Purpose	Appt Date	Appt Time	Letter Type	Letter Date	Attended	Reason Not Attended
<input type="radio"/>	07/12/2011	VICKI MOCKLER	1st REA	07/12/2011	12:13PM	RSO-English	07/12/2011	No	FTR Hold

# Review of the Basics



REA Required Elements

# Core REA Requirements

- Complete OSOS Registration / Resume Quality
- Submit Resume to SMART
- Initial assessment (JSRS or CDS)
- Orientation to One Stop Services (group or individual)

# Core REA Requirements (continued)

- UI Eligibility Review:
  - Customer completes Eligibility Questionnaire and Staff Reviews with customer one on one at Each REA
- Identify Potential UI Issues:
  - Advise / Document / Report
- Complete/Update Work Search Agreement and Review Work Search against agreement
  - Includes review of SMART Leads and/or referrals
- Provision of Labor Market Information

# Core REA Requirements (continued)

- Complete Next Step Service Plan
  - Record any Discussion of UI Issues Discussed and actions needed to remove Barriers to Employment
  - Schedule Appointments for Needed Services (Workshops, Support Services, One Stop Appointments, etc...)
  - Record any “Homework” Assignments and/or Recommended Job Search Strategies recommended
- Discuss Next REA Appt and/or Transition out of REA

# About the Basics



# Common Problems with Basics

## ■ UI Issues

- Identifying the Correct Issue
- Advisory and Documentation

## □ Case Notes

- All staff are responsible for objectively and accurately documenting in OSOS

## ■ Work Search **Agreement:**

- Signed by both claimant and REA staff
- Required to support Inadequate Work Search

# Common Problems with Basics

## Poor Example – OSOS Record

John Doe  
3574 Jackson Rd  
Everyready, NY 11111

**Objective** Industrial

**Desired Occupations:** Industrial truck and tractor operators

**Desired Job Locations: (Zip Codes)** Within 50 miles of Zip Code 13433

**Skills and Abilities:** TO BE UPDATED

**Honors and Activities:** No honors and activities mentioned.

**Education:** No education mentioned

**Certificates:** No certificates mentioned.

**Relevant Experience:**

KELLY SERVICES INC From: 05/2010

DETROIT, Michigan United States To: 01/2011

Forklift driver - LAST EMPLOYER ON TCC RECORD FOR UI

**Driving Information** Class: Class D (Operator)

**Additional Information:** No additional information mentioned.

# Thank You



## Questions?